

## Poll Questions Used During Our Webinar: *Ask A Resident First - Resident Engagement in Long-Term Care Home Operations and Decision-Making*

Consider using these questions to accompany the [webinar](#) or at an upcoming Residents' Council meeting to gather feedback on future connections between Residents and home quality and operations initiatives and projects. Visit <https://www.ontarc.com/education-support/webinars.html> to find this recorded webinar.

### **1. While viewing slide 14: Which of these mechanisms do you think are most effective?**

- Residents' Council
- Speaking directly to a team member or home leader
- Complaints system
- Scope-specific meeting
- Resident peer-support
- Home-leaders seeking out individual resident advice and perspectives
- Suggestions box
- Survey

### **2. While viewing slide 15: Which of these areas would you like to get involved in (that you aren't already involved in or have limited involvement in)**

- Food
- Programs/ Activities
- Physical Environment
- Finance
- Human Resources
- Operations
- Quality Improvement
- Services Provided
- Communications
- Policy
- Involvement with External Community
- Pets