

*Celebrating*

Residents' Council Week  
2024

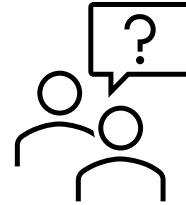


# Webinar Housekeeping



## Chat Box

The Chat feature is **disabled** during this session.



## Question Box

Type questions in the Q&A box. We will answer as many as possible during the presentation.



## Recording

A recorded version of this webinar will be available on OARC's website.  
[www.ontarc.com](http://www.ontarc.com)



## Evaluation

After the webinar, a pop-up screen asking you to complete a survey will appear. Your feedback and suggestions are appreciated.



# Land Acknowledgement

Together, let us now pause as we acknowledge the Indigenous Peoples of all the lands that we are on today, from wherever we are virtually participating in today's meeting. Let us take a moment to acknowledge the importance of the land we each call home.

We do this to affirm our commitment and responsibility to improving relationships between nations, and to improving our own understanding of local Indigenous Peoples and their cultures.

We acknowledge the ancestral and unceded territory of all the Inuit, Métis, and First Nations people who call this nation home.

Let us now join in a moment of reflection to acknowledge the harms and mistakes of the past to consider how each of us, in our own way, can move forward in a spirit of reconciliation and collaboration.





**OUR MISSION:** We empower Ontario long-term care residents to understand their rights, share their lived experience, and inspire a better tomorrow. We do this by working together with our partners to educate stakeholders, build a collective voice, and create positive culture change.

**OUR  
VISION**

Every resident shapes the place they call home.

# What is a Residents' Council?

Residents' Councils are a vital part of the culture and resident experience in every long-term care home. And every home in Ontario is required by law to have one!





*Celebrating*  
Residents' Council Week

*Célébrer*

La semaine du conseil  
des résidents



Why we  
celebrate  
Residents'  
Council Week

The tradition of celebrating Residents' Council Week can be credited to OARC's former Vice-President, the late David Kent, who believed **that the accomplishments of residents and their Councils deserved their own week of recognition.**



Welcome Minister of  
Long-term Care,  
the Honourable  
Natalia Kusendova-  
Bashta





## Through Our Eyes: Resident Expert Advisors and Leaders – the REAL Group

Some of the work of the REAL Group includes:

- Presenting at Conferences
- Inspiring Students and LTC Teams
- Participating on Provincial and National Advisory Groups
- Engaging in Advocacy and Government Relations
- Facilitating Resident Forums
- Co-hosting OARC Webinars



The best way to learn about residents and their experiences within their Long-Term Care Home is to **ask them.**

**Residents are experts by experience.**



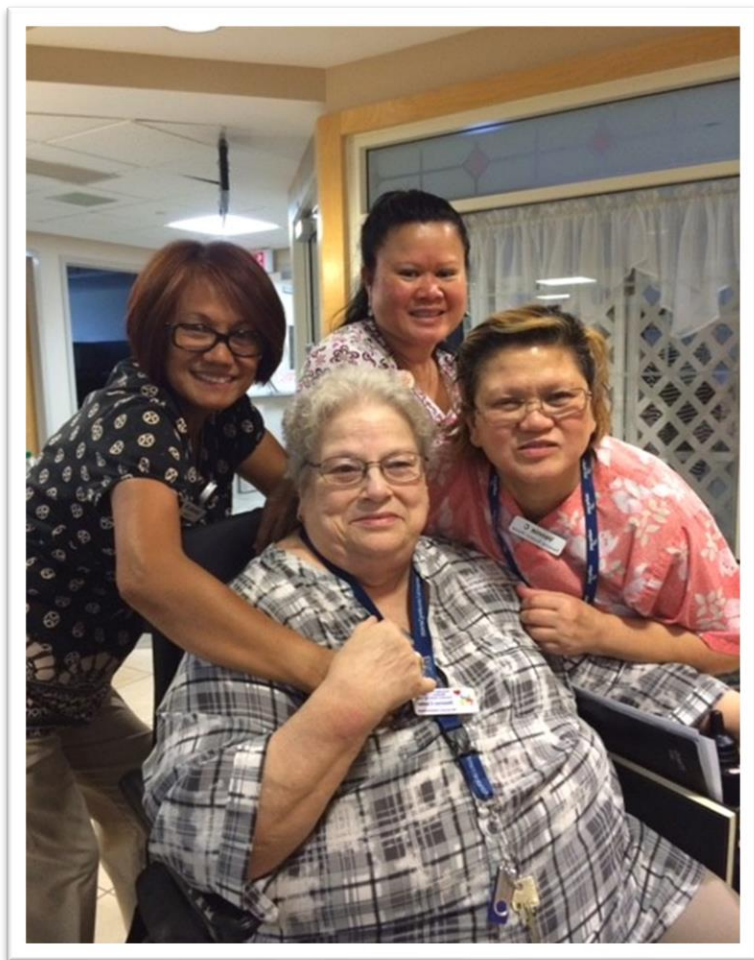
# Keeping it REAL: Resident Panel



- In your view, why is the Residents' Council important?
- What about your Residents' Council are you most proud of?
- Are there any challenges your Residents' Council has had to overcome to get to where it is today?

**BONUS:** How would you like to see your Residents' Council evolve in the next year?

# Sharron Cooke Annual Legacy Award



*Sharron and team members.*

- Sharron Cooke, April 1948 – August 2022

“You can have all kinds of nice things in your home but the atmosphere and interaction with residents shows more person-centred care than material items. A friendly smile, conversation, involvement of volunteers, team members etc. make a good home. That is all any resident will ask for; the company of a friend to talk and listen to...life is simple really.”

~ Sharron Cooke, Former OARC President

# Winning Initiative: *Taste of Home*

- Initiated by the Residents' Council and Food Committee, this project brought together residents, family members, the dietary and recreation departments, and the home's leadership team.
- Food items were prepared using resident recipes and then added to the home's menu if they "tasted like home."



*“Friendships take time to develop, but I do look forward to seeing others around the kitchen table and at meals.”*



# Congratulations Kensington Village, London!

Residents:

**Donna Mailer and Evan Agnew**

Residents' Council President:

**Rob Martin**

Executive Director:

**Michelle Dawson**

Director of Recreation:

**Leighara Arnold**

Cook:

**Paula Creencia**


Food Services Manager:


**Gillian Mahon**


*and others not featured in the photo*






 4261 Highway 7 East, Suite #A14-360  
Markham, ON L3R 9W6

 905-731-3710

 TOLL FREE 800-532-0201

 905-731-1755

 [info@ontarc.com](mailto:info@ontarc.com)

 [ontarc.com](http://ontarc.com)

Ontario 



FOLLOW AND TAG US ON  
FACE BOOK  
[@OARCnews](https://www.facebook.com/OARCnews)



FIND US ON LINKED IN  
*Ontario Association of  
Residents' Councils (OARC)*



FOLLOW US ON TWITTER  
[@OARCnews](https://twitter.com/OARCnews)



FOLLOW US ON YOUTUBE  
*Ontario Association of  
Residents' Councils*

**Connect with us – we look forward to hearing from you!**